

# NOTICE OF PRIVACY PRACTICES

## For Karen Richards, MA, LMFT

*This Notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review this notice carefully.*

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This notice will inform you of your rights regarding your health information. Your health information includes notes that are created by me as a result of our sessions, insurance information for the purposes of payment, and any information that I receive about you related to your past, present, and future health. Federal regulations require that I maintain this privacy and provide you a copy of this Notice.

### **RECORD KEEPING PRACTICES**

Standard practice requires me to keep a record of your treatment. These records include the dates of sessions, who attended, length of session, payment information, a diagnosis for insurance billing purposes, goals of treatment, and progress notes appropriate to the modality of therapy that I use. This record of treatment is your *protected health care information* or "*PHI*". I may use or disclose your *PHI* for treatment, payment, and health care operation purposes.

### **USES AND DISCLOSURES FOR TREATMENT, PAYMENT, & HEALTH CARE OPERATIONS**

**TREATMENT.** I may use or disclose your *PHI* to coordinate or manage your treatment. An example of *treatment* would be when I consult with another healthcare provider or therapist.

**PAYMENT.** I will disclose your health care information if you request that I bill a third party. An example of *payment* is when I disclose your protected health information to your health insurer to obtain reimbursement or to determine eligibility or coverage.

**HEALTHCARE OPERATIONS.** I may disclose your *PHI* during activities that relate to the performance and operation of my practice. Examples of *health care operations* are quality assessment activities, legal, audits and administrative services.

### **USES AND DISCLOSURES THAT DO NOT REQUIRE YOUR AUTHORIZATION OR AN OPPORTUNITY TO OBJECT**

**REQUIRED BY LAW.** I may use or disclose your *PHI* to the extent that the use or disclosure is required by law, made in compliance with the law, and limited to the relevant requirements of the law. Examples are public health reports, law enforcements reports, abuse and neglect reports, and reports to coroners and medical examiners in connection with death. I also must make disclosures to the Secretary of the Department of Health and Human Services for the purpose of investigating or determining my compliance with the requirements of the Privacy Rule.

**HEALTH OVERSIGHT.** I may disclose your healthcare information to a health oversight agency for activities authorized by law, such as my professional licensure. Oversight agencies also include government agencies and organizations that provide financial assistance to me, such as third-party payers.

**CHILD ABUSE OR NEGLECT.** If I have reasonable cause to believe that a child has suffered abuse or neglect, I am required by law to report it to the proper law enforcement agency or the Washington Department of Social and Health Services.

**ADULT ABUSE.** If I have reasonable cause to believe that abandonment, sexual or physical

abuse, financial exploitation, or neglect of a vulnerable adult has occurred, I must report the abuse to the Washington Department of Social and Health Services.

**THREAT TO HEALTH OR SAFETY.** In the instance when you or someone else is in imminent danger of harm, I may disclose your healthcare information for the purposes of safety.

**CRIMINAL ACTIVITY.** I may disclose your healthcare information to law enforcement officials if you have committed a crime on my premises or against me.

**BUSINESS ASSOCIATES.** I may disclose your healthcare information to business associates with whom I contract to administer billing and/or legal services. My contract with them requires them to safeguard the privacy of your information.

**COMPULSORY PROCESS.** I will disclose your personal healthcare information if a court of competent jurisdiction issues an appropriate order. I will disclose your healthcare information if you and I have each been notified in writing at least fourteen days in advance of a subpoena or other legal demand, and no protective order has been obtained, and I have satisfactory assurances that you have received notice of an opportunity to have limited or quashed the discovery demand.

## **USES AND DISCLOSURES OF HEALTHCARE INFORMATION WITH YOUR WRITTEN AUTHORIZATION**

I will make other uses and disclosures of your protected healthcare information only when your appropriate authorization is obtained. An "authorization" is written permission that permits specific disclosures. You may revoke this authorization in writing at any time, unless I have taken an action in reliance on the authorization of the use or disclosure you permitted, such as providing you with healthcare services for which I must submit subsequent claims for payment.

## **YOUR RIGHTS REGARDING YOUR PROTECTED HEALTH INFORMATION**

1. You have the right to **inspect and copy** your *PHI*, which may be restricted in certain limited circumstances, for as long as I maintain it. I may charge you a reasonable cost-based fee for copies.
2. You have the right to **ask that I amend** your record if you feel that the protected health information is incorrect or incomplete. I am not required to amend it, however you have the right to file a statement of disagreement with me, to which I am allowed to prepare a rebuttal and it will all go into your record.
3. You have the right to **request the required accounting of disclosures** that I make regarding your *PHI*. This documents any non-routine disclosures made for purposes other than your treatment, as well as disclosures made pertaining to your treatment for purposes of quality of care.
4. You have the right to **request a restriction** or limitation on the use of your protected health information for treatment, payment, or operations of my practice. I am not required to agree to your request and in instances where I believe it is in the best interest of quality care I will not honor your request.
5. You have the right to **request confidential communication** with me. An example of this might be to send your mail to another address or not call you at home. I will accommodate reasonable requests and will not ask why you are making the request.
6. You have the right to **have a paper copy** of this notice.

7. If you believe I have violated your privacy rights you have the right to **file a complaint** in writing with me and/or the Secretary of Health and Human Services. I will not retaliate against you for filing a complaint.

### **THERAPIST'S DUTIES**

This notice describes your rights regarding how you may gain access to and control your protected healthcare information and how I may use and disclose it. I am required by law to abide by the terms of this *Notice of Privacy Practices* and reserve the right to change the terms of this notice at any time. Any new *Notice of Privacy Practices* will be effective for all personal healthcare information that I maintain, whether or not you are still in treatment with me. You may request a copy of my revised *Notice of Privacy Practices* at your appointment time, or by leaving a request on my voice mail, or sending me an email, to receive a copy through the mail.

### **CONTACT INFORMATION**

I am my own Privacy Officer. If you have any questions about this *Notice of Privacy Practices*, please contact me. My contact information is:

Karen Richards, MA, LMFT  
13027 NE 70<sup>th</sup> PL  
Kirkland, WA 98033  
(425) 591-2830

### **COMPLAINTS**

If you believe I have violated your privacy rights, you may file a complaint in writing to me. I will not retaliate against you for filing a complaint. You may also file a complaint with the U.S. Secretary of Health and Human Services.